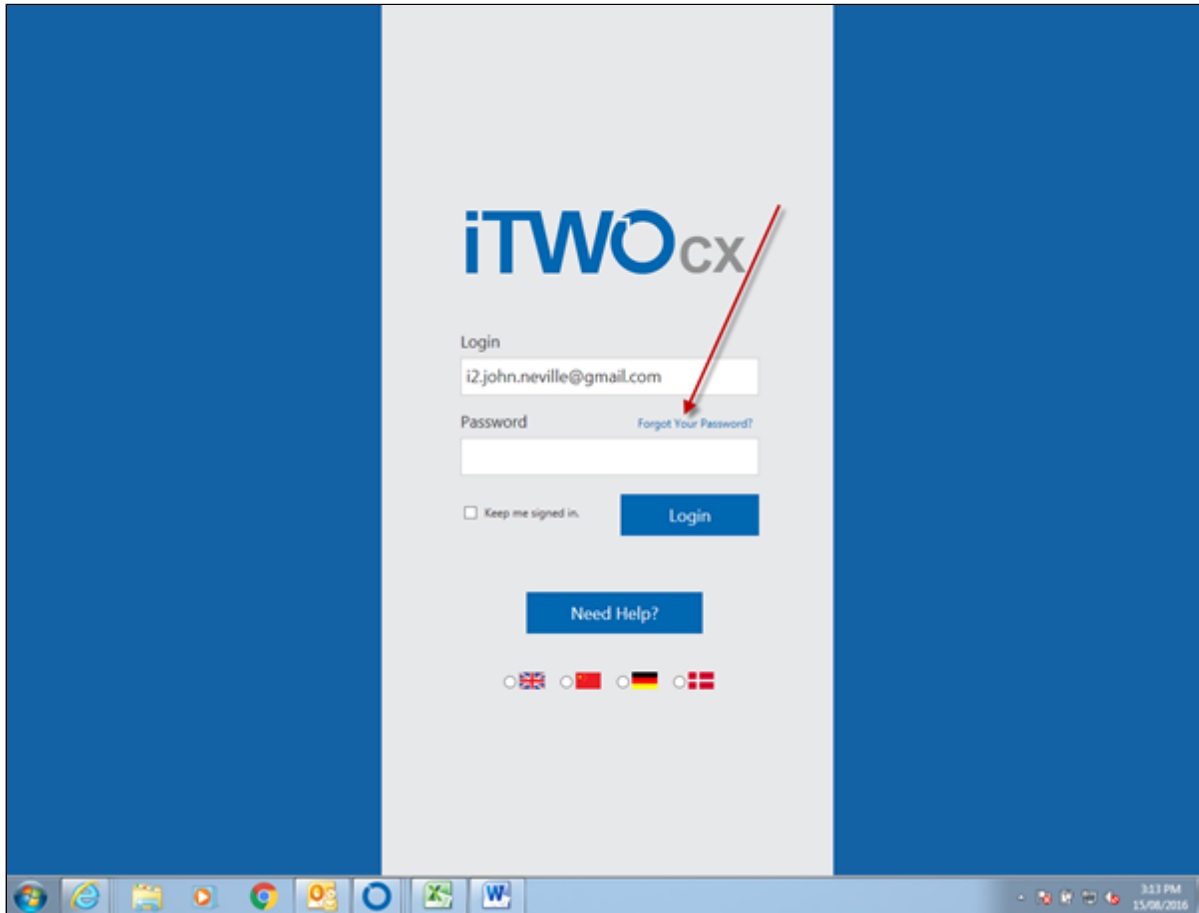


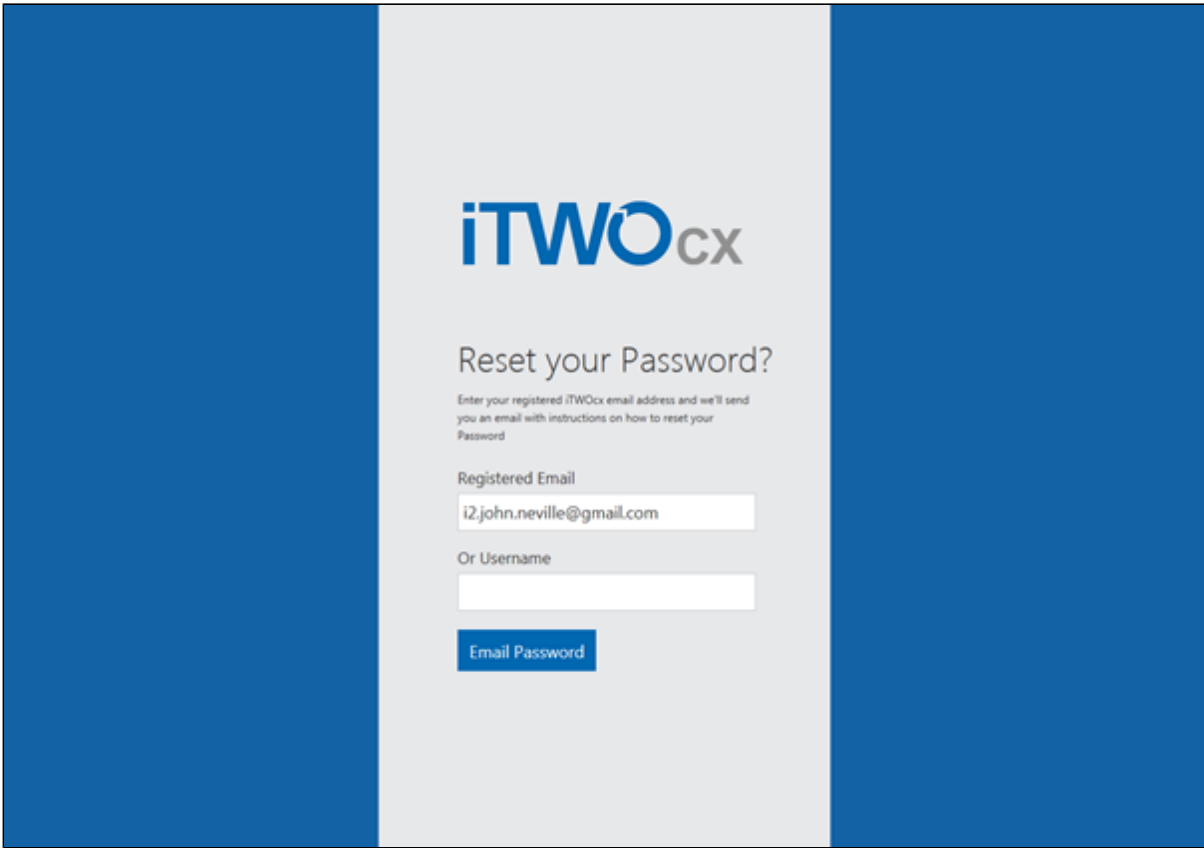
I have forgotten my password, how can I reset it?

If you have previously logged into iTWOcx and now cannot remember your password:

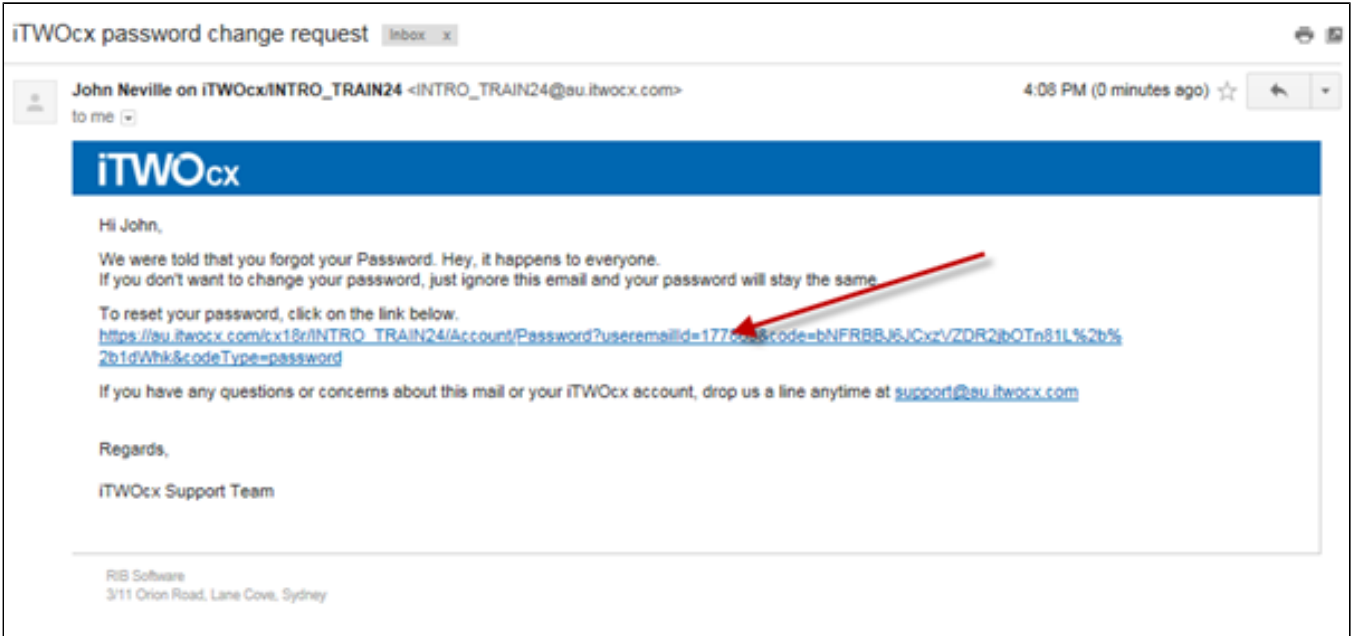
- 1) Go to your login page and click on the "Forgot Your Password" link.



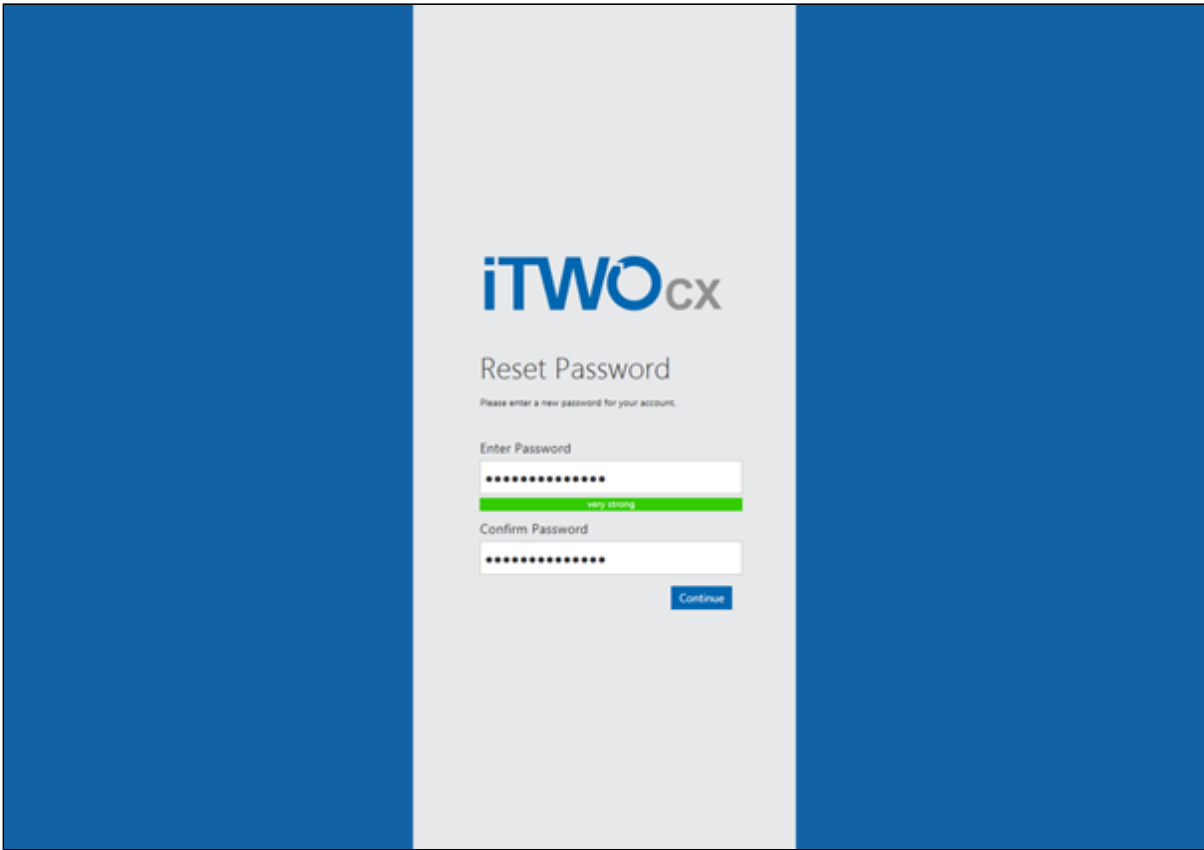
- 2) The following screen will be displayed:



3) John enters in his email address (as above) or user name and then click's the "Email Password" button. John will then receive the following iTWOcx password change request email.



4) When John clicks on the link he will be directed to the iTWOcx Reset Password screen.



5) John enters a new password and chooses "Continue".

John is now logged into the iTWOCX project with a new password.